

What Does This Privacy Policy Cover?

This Privacy Policy covers Movers & Co. LLC's treatment of personal information that Movers & Co. LLC gathers when you are on the moversandcompany.com website and when you use Movers & Co. LLC's services. Also, this Privacy Policy covers Movers & Co. LLC's treatment of any personal information that Movers & Co. LLC's business partners, and/or affiliates, and/or helpers share with Movers & Co. LLC. This policy does not apply to the practices of third parties that Movers & Co. LLC does not own or control, or to individuals that Movers & Co. LLC does not employ or manage.

What Personal Information About Users Does Movers & Co. LLC Collect?

Our primary goal in collecting personal information is to personalize and improve our service. We collect the following types of information from our users:

A) Information You Provide To Us:

We may receive and store any information you enter on our website or provide to us in any other way. For example, in order for you to use our website, you may be required to complete a registration form. (As part of this registration form, we require your email address and contact information).

Service providers (i.e. "Helpers") using our site may elect to use certain direct deposit payment features, in which case they will be required to provide us with bank account information (such as a routing number). End users who elect to hire Helpers will be required to provide payment related information (such as a credit card number).

You can choose not to provide us with certain information, but then you may not be able to take advantage of many of our special features. The personal information you provide may be used for such purposes as responding to your requests for certain services, customizing the advertising and content you see, and communicating with you about promotions.

B) Automatic Information:

We may receive and store certain types of information whenever you interact with us. Movers & Co. LLC may automatically receive and record certain "traffic data" on our server logs from your browser including your IP address, Movers & Co. LLC cookie information, and the page you requested. Movers & Co. LLC uses this traffic data to help diagnose problems with its server, analyze trends and administer the website.

Generally, our service may automatically collect usage information, such as the numbers and frequency of visitors to our website and its components. This data is only used in the aggregate, that is, as a statistical measure, and not in a manner that would identify you personally. This type of collective data enables us to figure out how often users use parts of the website, so we can make the website appealing to as many users as possible.

Many companies offer programs that help you to visit websites anonymously. While Movers & Co. LLC will not be able to provide you with a personalized experience if we cannot recognize you, we want you to be aware that these programs are available.

C) E-Mail Communications:

We may receive a confirmation when you open an e-mail from Movers & Co. LLC if your computer supports this type of program, in order to help us make e-mails more interesting and helpful. We may also send out emails with news or promotions.

What About Cookies?

Cookies are alphanumeric identifiers that we may transfer to your computer's hard drive through your Web browser to enable our systems to recognize your browser and tell us how and when pages in our website are visited and by how many people. Movers & Co. LLC cookies do not collect personal information, and we do not combine information collected through cookies with other personal information to tell us who you are or what your email address is.

The "help" portion of the toolbar on the majority of browsers will direct you on how to prevent your browser from accepting new cookies, how to command the browser to tell you when you receive a new cookie, or how to fully disable cookies. We strongly recommend that you leave the cookies activated, however, because cookies enable you to take advantage of some of Movers & Co. LLC's most attractive features.

Some of our business partners (for example, web analytics services) may use cookies on our website. However, we have no access to or control over these cookies.

Will Movers & Co. LLC Share Any Of The Information It Receives?

We neither rent nor sell your personal information to anyone. Your credit card, banking and other payment related information are never shared with any third party without disclosure (excepting our personnel and agents as set forth below). Subject to the aforementioned privacy of your payment related information, we share your personal information only with your consent or as described below:

Affiliated Business We Do Not Control:

We may be affiliated with and work closely with a variety of businesses in order to provide our services to users. We will only share personal information that is necessary for such affiliates to provide such services. We require our affiliates to provide the same level of privacy protection that we do, and they do not have the right to share or use personal information for any purpose other than for an authorized transaction.

Personnel:

Our personnel (including, for the avoidance of doubt, consultants and/or contractors) may have access to user information while carrying out their duties in the normal course of our company business.

Agents:

We employ other companies and people to perform tasks on our behalf and need to share your information with them to provide services to you.

Promotional Offers:

We may send offers to certain users on behalf of other businesses. However, when we do so, we do not give the other business your name and address.

Affiliates:

In the event you were referred to Movers & Co. LLC by one of our affiliates, with exception to the payment related information noted above, all information provided by you to us may be shared with the referring affiliate.

Business Transfers:

In some cases, we may choose to buy or sell assets. In these types of transactions, customer information is typically one of the business assets that is transferred. Moreover, if Movers & Co. LLC, or substantially all of its assets, were acquired, customer information would be one of the assets that is transferred or acquired by a third party.

Protection of Movers & Co. LLC and Others:

We may release personal information when we believe in good faith that release is necessary to comply with the law; enforce or apply our Terms of Use and other agreements; respond to claims of a violation of the rights of third parties; respond to user service inquiries; or protect the rights, property, or safety of Movers & Co. LLC, our employees, partners, our users, or others.

Website Analytics

To improve your experience on our site, we may use ‘cookies’. Cookies are an industry standard and most major web sites use them. A cookie is a small text file that our site may place on your computer as a tool to remember your preferences. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website.

Our website may contain links to other websites. Please be aware that we are not responsible for the privacy practices of such other sites. When you go to other websites from here, we advise you to be aware and read their privacy policy.

Our website uses Google Analytics, a service which transmits website traffic data to Google servers in the United States. Google Analytics does not identify individual users or associate your IP address with any other data held by Google. We use reports provided by Google Analytics to help us understand website traffic and webpage usage.

By using this website, you consent to the processing of data about you by Google in the manner described in Google’s Privacy Policy – external site and for the purposes set out above. You can opt out of Google Analytics if you disable or refuse the cookie, disable JavaScript, or use the opt-out service provided by Google – external site.

Moversandcompany.com also uses interfaces with social media sites such as Facebook, LinkedIn, Twitter and others. If you choose to “like” or “share” information from this website through these services, you should review the privacy policy of that service. If you are a member of a social media site, the interfaces may allow the social media site to connect your visits to this site with other Personal Information

Our website also uses other third parties, such as Sentry.io, Hotjar, and Hubspot, for error reporting and understanding website traffic and webpage usage. Information about if you’re logged in, your IP address, browser details, etc may be sent to these third parties.

Is Information About Me Secure?

Your Movers & Co. LLC account information is protected by a password for your privacy and security. You need to work to protect against unauthorized access to your password and to your computer by logging off once you have finished using a shared computer.

We use industry-standard Secure Socket Layer (SSL) software to protect the security of your personal information during transmission, which encrypts all of the information you input.

Only Movers & Co. LLC personnel/agents who need personal information to perform a specific job (for example, a customer service representative) are granted access to it. All of our personnel/agents are kept up to date on our privacy and security practices.

Sensitive information is encrypted using Triple DES encryption and standard 256-bit SSL for traffic encryption. We do not store your credit card information— only a token that allows us to perform transactions through our merchant processor.

Account passwords are salted and hashed, and cannot be reverse engineered sanely.

What Choices Do I Have?

As stated previously, you can always opt not to disclose information, but then you may be unable to use certain features on our website.

If you do not wish to receive e-mail or other mail from us, please notify us by e-mail at contact@moversandcompany.com. Please note that if you do not want to receive legal notices from us, such as this Privacy Policy, those legal notices will still govern your use of the Movers & Co. LLC website, and you are responsible for reviewing such legal notices for changes.

As explained earlier, the “help” portion of the toolbar on the majority of browsers will direct you on how to prevent your browser from accepting new cookies, how to command the browser to tell you when you receive a new cookie, or how to fully disable cookies. Please note, however, that if your browser does not accept cookies, you will not be able to take advantage of some of our attractive features.

We do not offer the ability to remove your personal data from our systems.

Can Children Use Movers & Co. LLC’s Services?

You must be 18 years or older to use the Movers & Co. LLC website. As a result, Movers & Co. LLC does not specifically collect information about children.

Conditions Of Use

If you decide to visit the Movers & Co. LLC website, your visit and any possible dispute over privacy is subject to this Privacy Policy and our Terms of Use, including limitations on damages, arbitration of disputes, and application of California state law.

Third Party Websites

Movers & Co. LLC services may permit you to link to other websites on the Internet, and other websites may contain links to the Movers & Co. LLC website. These other websites are not under Movers & Co. LLC control. The privacy and security practices of websites linked to or from the Movers & Co. LLC website are not covered by this Privacy Policy, and Movers & Co. LLC is not responsible for the privacy or security practices or the content of such websites.

Changes To This Privacy Policy

Movers & Co. LLC may amend this Privacy Policy from time to time, at its sole discretion. Use of information we collect now is subject to the Privacy Policy in effect at the time such information is used. If we make changes to the Privacy Policy, we will notify you by posting an announcement on the Movers & Co. LLC website so you are always aware of what information we collect, how we use it, and under what circumstances if any, it is disclosed. To obtain an earlier version of the Privacy Policy please submit a written request to contact@moversandcompany.com.

Questions Or Concerns

If you have any questions or concerns regarding privacy at the Movers & Co. LLC website, please send a detailed message to contact@moversandcompany.com. Your privacy is important to us and we will make every effort to resolve your concerns.